

# 14. Personal communication

## 14.1 Telephone calls/ emails/ personal interviews

### Note

- Do not include personal communication in your reference list, as this type of information is not available for the reader to use.
- Only include as a citation if the interviewee has agreed to be quoted.

### Format and order for citation

- Interviewee, (initial followed by full stop, followed by family name, followed by comma)
- **personal communication** (followed by comma)
- Date (Month day, followed by comma, followed by year)

### In-text citation

“I found it challenging due to being away from my family” (F. Abdella, personal communication, September 1, 2018)...