

IT and Public Members

You are reminded that you need to consult staff at the Library Help Centre desk to register for a temporary IT account if you want to use the Public Access PCs on floor 5 of the Library.

However, please be aware that the levels of IT support that we can provide are limited to the following:

- Faults with library computers.
- Faults with library printers.
- Issues with logging onto University of Huddersfield systems.
- Problems with software or applications made available by the University on library computers.
- Accessing electronic resources made available by the Library.
(N.B. Only a limited range of resources will be available to members who are not students or staff at the University.)

Unfortunately we cannot provide help or support for the following:

- Faults with your own equipment.
- General advice, guidance or training on how to use software applications (i.e. Microsoft Word) and printing.
- Support in using your personal devices.