

Resetting your password

You (all staff and students) can now use the University's new Self-Service Password Reset system to change your password, or unlock your account if you forget your password.

The first step is to enrol. Go to hud.ac/PassResetEnrol and complete the steps on screen. Once enrolled, you can go to hud.ac/PassReset at any time to reset your password.

Shortly into the new year we will also be simplifying passwords, and requiring only 16 characters.

TIP: Using **three random words** as your password is not only easier to remember, but more secure too! You can use the website howsecureismypassword.net to test the strength of your password.

We will be releasing more information about simplifying passwords before it happens. If you have any questions before then, get in touch with the [Information Security Team](#).

EndNote available for home computers

If you use EndNote to manage your references, we have good news for you! Due to an updated user agreement, we can now provide the full desktop software for all students and staff to download to your own computers for home use, free of charge. This is an improvement on the previous agreement that only allowed off-campus use via UniDesktop, or by using EndNote Online.

EndNote X9 can be downloaded from the [IT software](#) webpage. This software is strictly for academic use only. You must uninstall the software when you graduate or leave employment of the University.

Help with essay writing

If you need advice and guidance with your academic writing, why not book an appointment to see Trish Cooke, the Royal Literary Fellow based in the Library?

Trish is available to offer one-to-one tuition on developing your writing. She is available for appointments on Tuesdays and Wednesdays between 10.15am and 4.45pm. Book an appointment in person at iPoint, by email at ipoint@hud.ac.uk, or call 01484 471001.

Reading Well

If you are experiencing mental health difficulties, such as anxiety, depression or problems with sleeping, the Library stocks a wide range of self-help titles. See the full list by topic on the [Student Wellbeing](#) website.

These titles are all recommended by the [Reading Well For Mental Health](#) scheme. Follow the links on the list to either read the books online (where available), or find out where they are in the Library so you can borrow them as normal.

SCONUL Access

Did you know you can use other university and research libraries around the country? If you live some distance from Huddersfield, or regularly visit other parts of the country, you can register with the [SCONUL Access](#) scheme to visit and use other libraries that are closer to you.

SCONUL Access is especially useful to distance learners and commuter students. To use other libraries, register using the link above. If you have any queries about the scheme, please contact the Library - library@hud.ac.uk

RefWorks WriteNCite plugin for Word

If you use RefWorks to manage your references, you may have noticed that the WriteNCite plugin for Word was removed from all University computers last term. This was due to a compatibility issue with the latest version of Word.

This issue has now been resolved, and the RefWorks Word plugin can now be used from all University computers again. If you need any help with using RefWorks, please [contact the Library](#).

Broaden My Bookshelf

We are now into our second year of Broaden My Bookshelf, the Library's joint project with the Students' Union. We aim to diversify the Library's collections by adding more books by authors from a BAME background, as well as those representing the LGBTQ community.

To date, we have purchased more than 260 books for the Library under this scheme ([here is a selection](#)), and are still [taking recommendations](#).

As the campaign develops, we are particularly keen to encourage academic staff to diversify their module reading lists. If you have any recommendations for books by BAME or LGBTQ authors you think would be useful for any of the modules you are studying, please feel free to recommend them to the Library using our [online form](#). Let us know on the form what module(s) you think it would be useful for, and we will work with your lecturers to update their reading lists.

HudHelp

Do you have an IT or library-related query? Get instant help online via HudHelp, the self-service portal.

HudHelp provides instant access to library, IT and iPoint services. It also enables you to submit an enquiry online, which you can monitor and track.

HudHelp contains a wide range of knowledge that could help you answer your own enquiry, so the FAQs are a great place to look first if you have a problem or need assistance.

To log into HudHelp, just click the  icon on any University computer desktop or go to hudhelp.hud.ac.uk

Please feel free to complete the HudHelp feedback form, which is located on the front page of the portal, to help us improve the service further.